

**Aging and People with Disabilities**

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**Number: APD-IM-15-027**

**Issue date: 4/8/2015**

**Topic:** Protective Services

**Subject:** Oregon ACCESS Web 723C Conclusion and Mistreatment Fields

**Applies to (check all that apply):**

- |  |   |
|--|---|
| <input type="checkbox"/> All DHS employees                             | <input type="checkbox"/> County DD Program Managers     |
| <input checked="" type="checkbox"/> Area Agencies on Aging             | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Health Services                |
| <input type="checkbox"/> Children, Adults and Families                 | <input type="checkbox"/> Other (please specify):        |

**Message:** Please be aware of the following changes to the Conclusion and Mistreatment Drop Down Menus in the Oregon ACCESS Web 723C report writing system. These changes will be introduced to the system on 4/17/15. The introduction process will not disrupt any work flow occurring at that time:

The Mistreatment menu will now include Wrongful Restraint and Involuntary Seclusion as mistreatment types. These abuse types and their definitions were added to the Oregon Administrative Rule several years ago, but were not able to be accommodated in the report writing system. Thus APSS have had to choose the mistreatment category that was the next best fit for what was actually being investigated. Now APSS may choose the actual abuse/mistreatment type they are investigating.

The Conclusion menu will no longer have Unable to Substantiate as a choice but rather will have Inconclusive as a choice. The change from Unable to Substantiate to Inconclusive was made in Oregon Administrative Rule several years ago but not updated in the report writing system. Thus APSS had to apply the new definition of Inconclusive to their investigations, but choose Unable to Substantiate when writing up the report. Now APSS will be able to choose the conclusion type that is consistent with OAR, policy and training.

It is our hope that these changes will further align our system to current Oregon Administrative Rule and field practice and will provide more accurate data regarding the abuse and investigations taking place in our communities.

*If you have any questions about this information, contact:*

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