

Developmental Disabilities Services

Lilia Tenity

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Number: APD-IM-14-054

Issue date: 10/10/2014

Topic: Developmental Disabilities

Subject: Provider Liabilities

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Office of Developmental |
| <input type="checkbox"/> Children, Adults and Families | Disabilities Services (ODDS) |
| <input checked="" type="checkbox"/> County DD Program Managers | <input checked="" type="checkbox"/> Other (<i>please specify</i>): Provider |
| | Agencies, Brokerage Directors |

Message:

It was recently discovered that for voided or corrected Plan of Care (POC) claims, Provider Liabilities (PLAs) in eXPRS were assigned to the service location record rather than provider agency's parent record. This means that eXPRS has not been collecting PLA amounts from provider agencies for POC service claims and this caused certain payments to ignore outstanding provider liabilities, resulting in overpayments to certain agencies.

We have corrected this PLA process within eXPRS and plan to transfer provider PLA amounts for POC claims over to the agency's parent provider record on 10-15-2014. As of 10-15-2014 provider agencies will be able to view their updated liability amount in eXPRS. Upon provider agencies next claim on or after 10-15-2014, this liability will be immediately recouped until the PLA balances are zero. Note, this will be recovered from any service claim made by the agency, regardless of the service being claimed against.

If this will cause your organization a hardship, please send an e-mail to:

ODDS.Questions@.state.or.us and request a review for incremental withholding by end of business 10-17-14. These requests will be reviewed and response given by 10-20-14. Note, you must have an approved request prior to submitting your next claim, because without this approval your next claim on or after 10-17-2014 will result in recoupment. For technical assistance questions please contact the service desk 503-

945-5623.

If you have any questions about this information, contact:

Contact(s):	LeaAnn Stutheit/Acacia McGuire Anderson		
Phone:	Lea Ann 503-945-9783 Acacia 503-947-5099	Fax:	
Email:	Leaann.stutheit@state.or.us Acacia.mcguireanderson@state.or.us		