

Aging and People with Disabilities

Elaine Young
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Issue date: 2/20/2013

Topic: Other

Subject: Social Security Administration - Expanded online services available

Applies to (check all that apply):

- | | |
|--|--|
| <input checked="" type="checkbox"/> All DHS employees | <input checked="" type="checkbox"/> County DD Program Managers |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input checked="" type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input checked="" type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): OVRs |

Message:

The Social Security Administration announced the following expanded services available with a new, personalized **my Social Security account**:

Official Benefit Verification Letter

Beneficiaries are now able to go online and get an official benefit verification letter instantly. The benefit verification letter serves as proof of income to secure loans, mortgages and other housing, and state or local benefits. Additionally, people use the letter to prove current Medicare health insurance coverage, retirement or disability status, and age. People can print or save a customized letter.

Personalized online Social Security Statement

People age 18 and older who are not receiving benefits can sign up for a *my Social Security* account to get a personalized online Social Security Statement (these will no longer be mailed.) The online Statement provides eligible workers with secure and convenient access to their Social Security earnings and benefit information, and estimates of future benefits they can use to plan for their retirement.

The portal also includes links to information about other online services, such as applications for retirement, disability and Medicare. To learn more about the services available online, please refer to the supplemental "What you can do online" document.

Creating a my Social Security Account

People age 18 and older can sign up for an account at www.socialsecurity.gov/myaccount. Once there, they must be able to provide information about themselves and answers to questions that only they are likely to know. After completing the secure verification process, people can create a *my* Social Security account with a unique user name and password to access their information. Please refer to the supplemental “How to create an online account” document for additional information.

Supplemental Information:

- my Social Security – How to create an online account
- my Social Security – What you can do online
- my Social Security – Overview and sample online benefit verification letter
- my Social Security – Posters

If you have any questions about this information, contact:

Contact(s):	Dawn Rustrum		
Phone:	503-373-0335	Fax:	
Email:	Dawn.l.rustrum@state.or.us		

How To Create An Online Account

Step 1

Visit www.socialsecurity.gov/myaccount and select:



Step 2

Select "Create An Account."

To create a **my Social Security** account, you must be at least 18 years old and have:

- A valid E-mail address;
- A Social Security number; and
- A U.S. mailing address.

Step 3

Provide some personal information to verify your identity.

Step 4

Choose a username and password to create your account.

After you create a **my Social Security** account, you can access your *Social Security Statement* to check your earnings and get your benefit estimates.

If you receive benefits, you also can:

- Change your address and phone number;
- Start or change your direct deposit; and
- Get your benefit verification letter.

How To Get Your Benefit Verification Letter

You can use your benefit verification letter as proof of your:

- Income when you apply for a loan or mortgage, assisted housing or other state or local benefits;
- Current Medicare health insurance coverage;
- Retirement or disability status; and
- Age.

my Social Security

Welcome, Drew! You last signed in on January 1, 2012 at 3:45 pm EST.

Benefit & Payments

You are receiving: **Social Security (Retirement), Medicare** [View Benefit Details](#)

Your next payment is: **\$700.00 on April 4, 2012** [View Payment History](#)

[Get a Benefit Verification Letter](#)
Need proof that you receive Social Security benefits? Here's your official letter.

Social Security Statement

A Message from the Commissioner:
+ What Social Security means to you...
+ About Social Security's future...
+ Learn more about Social Security...

Last reported earnings: **\$42,492 in 2010** [View Earnings Record](#)

To get your benefit verification letter:

- Sign into your account; and
- Select "Get a Benefit Verification Letter."

Your letter will be displayed and you may print it or save it for later use.

Benefit Verification Letter - Windows Internet Explorer

[Print Now](#) [Save a Copy](#) [Can't print or save this letter?](#)

Customize your letter

Social Security Administration

Date: January 1, 2012
Claim Number: XXXX-XX-1234

Drew Jenkins
1234 Sample Street
Sample City, MO 12345

You asked us for information from your record. The information that you requested is shown below. If you want anyone else to have this information, you may send them this letter.

Information About Current Social Security Benefits
Beginning December 2010, the full monthly Social Security benefit before any deductions is \$1,300.00.



Social Security Administration
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What You Can Do Online

www.socialsecurity.gov

APPLY FOR BENEFITS

Apply for Social Security retirement/spouse's benefits	www.socialsecurity.gov/applyforbenefits
Apply for Social Security disability benefits	www.socialsecurity.gov/applyfordisability
Apply for Medicare	www.socialsecurity.gov/medicareonly
Apply for Extra Help with your Medicare prescription drug costs	www.socialsecurity.gov/i1020

ESTIMATE YOUR FUTURE BENEFITS

Create a my Social Security account to get your <i>Social Security Statement</i> : <ul style="list-style-type: none">• Check your earnings record; and• See estimates of your potential benefit amounts.	www.socialsecurity.gov/myaccount
Get your retirement benefit estimate	www.socialsecurity.gov/estimator
Use our benefit planners to calculate your retirement, disability, and survivors benefits	www.socialsecurity.gov/planners

IF YOU GET BENEFITS

Create a my Social Security account and: <ul style="list-style-type: none">• Get your benefit verification letter;• Check your benefit and payment information and your earnings record;• Change your address and phone number; and• Start or change direct deposit of your benefit payment.	www.socialsecurity.gov/myaccount
Get a form SSA-1099/1042 (<i>Social Security Benefit Statement</i>)	www.socialsecurity.gov/1099
Get a replacement Medicare card	www.socialsecurity.gov/medicarecard

Find answers to frequently asked questions at
www.socialsecurity.gov/faq



The Fastest Way To Verify Social Security And Supplemental Security Income Benefits



If your clients need proof of their Social Security or Supplemental Security Income benefits, let them know that they can get a benefit verification letter online instantly through a **my Social Security** account.

You can serve your clients faster because they no longer have to travel to a Social Security office or wait for a letter to be mailed to them. They can get the up-to-date information they need online, perhaps even from a computer in your office.

With **my Social Security** those who receive benefits can easily view, print, or save an official letter that includes proof of their:

- Benefit amount and type;
- Medicare start date and withholding amount; and
- Age.

Please do not send your client to a Social Security office for a benefit verification letter. Instead, send them to **www.socialsecurity.gov/myaccount**.

The fact sheet, *How To Create An Online Account* (Publication No. 05-10540), provides step-by-step instructions and explains how to get a benefit verification letter.



my Social Security

YOUR ONLINE ACCOUNT ... YOUR CONTROL ...

www.socialsecurity.gov/myaccount

(over)

Sample Online Benefit Verification Letter



Social Security Administration

Date: January 30, 2013
Claim Number: XXX-XX-0000A

JANE DOE
456 ANYWHERE AVENUE
MAINTOWN, USA 11111-1111

You asked us for information from your record. The information that you requested is shown below. If you want anyone else to have this information, you may send them this letter.

Information About Current Social Security Benefits

Beginning December 2012, the full monthly Social Security benefit before any deductions is \$223.90. We deduct \$0.00 for medical insurance premiums each month.

The regular monthly Social Security payment is \$223.00.
(We must round down to the whole dollar.)

Social Security benefits for a given month are paid the following month. (For example, Social Security benefits for March are paid in April.)

Your Social Security benefits are paid on or about the fourth Wednesday of each month.

Information About Past Social Security Benefits

From December 2011 to November 2012, the full monthly Social Security benefit before any deductions was \$220.70.

We deducted \$0.00 for medical insurance premiums each month.

The regular monthly Social Security payment was \$220.00.
(We must round down to the whole dollar.)

Type of Social Security Benefit Information

You are entitled to monthly retirement benefits.

Date of Birth Information

The date of birth shown on our records is May 29, 1949.

If You Have Any Questions

If you have any questions, you may call us at 1-800-772-1213, or call your local Social Security office at 800-000-0000. We can answer most questions over the phone. You can also write or visit any Social Security office. The office that serves your area is located at:

SOCIAL SECURITY
123 MAIN STREET
MAINTOWN, USA 11112-1111

If you do call or visit an office, please have this letter with you. It will help us answer your questions.

Social Security Administration



my Social Security

YOUR ONLINE ACCOUNT ... YOUR CONTROL ...

www.socialsecurity.gov/myaccount



my Social Security – Your Online Account ... Your Control ...

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ICN 459269

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SSA Publication No. 05-10547A
ICN 459272

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ICN 459265

my Social Security 
www.socialsecurity.gov/myaccount

Your Online Account ... Your Control ...



Create your Social Security account now:

Access your Social Security Statement to check your earnings and get your benefit estimates.

If you receive benefits, you also can:

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- Start or change your direct deposit.





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 ICN 459275

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 ICN 459266

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