

Seniors and People with Disabilities

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Authorized Signature

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Issue Date: 2/14/2013

Topic: Systems Issues

Subject: Oregon ACCESS Release 23.50 - Monday, February 25, 2013

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees
<input checked="" type="checkbox"/> Area Agencies on Aging
<input checked="" type="checkbox"/> Children, Adults and Families
<input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> County Mental Health Directors
<input type="checkbox"/> Health Services
<input checked="" type="checkbox"/> Seniors and People with Disabilities
<input type="checkbox"/> Other (please specify): |
|--|---|

Message:

Oregon ACCESS Release 23.50 includes an upgrade to PowerBuilder. PowerBuilder is the development software used for Oregon ACCESS. This upgrade was necessary to maintain support from the vendor. Users will notice some changes to the Request for Assistance form (539B) and spell check functionality. The functionality changes are summarized on the following page.

If you have any questions about this information, contact:

Contact(s):	DHS Service Desk		
Phone:	503-945-5623	Fax:	
E-mail:	Dhs.servicedesk@state.or.us		

Request for Assistance form (539B)

- A change to the Request for Assistance form functionality was needed to bring the form into compliance with the vendor.
- Users will see the following changes with the Request for Assistance form (539B)
 - Only the most recent narration will print on the 539B form.
 - If the user needs a print out of additional narrations, these may be printed by clicking the Narration icon, retrieving narrations from the desired date range and clicking the Print button.
 - On occasion, when the most recent narration is long enough to reach close to the end of a page, an extra blank page will print.

Spell Check Functionality Change

- When a narration is spell checked and a misspelled word or words are corrected, the font of one or more words is changed.
- The font change doesn't occur until the case session is closed. Therefore, the user will not be able to change the font. This is a display issue only.
- This is true for Case, Screening, Resource Assessment and Call Module narrations.