

Aging and People with Disabilities

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Number: APD-IM-13-008
Issue date: 2/13/2013

Topic: Medical Benefits

Subject: Dually eligible individuals no longer auto enrolled into managed care

Applies to (check all that apply):

- | | |
|--|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County DD Program Managers |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Other (please specify): |

Message:

Medicare clients are no longer auto enrolled into a Medicaid managed care organization (MCO) or coordinated care organization (CCO) as long as the Medicare enrollment appears in MMIS prior to enrollment in a MCO/CCO.

The MMIS auto enrollment process will now check for Medicare status and exclude these individuals from auto enrollment into a physical health plan. Individuals with Medicare will still be auto enrolled into Mental health and Dental health plans, if applicable.

Individuals must be enrolled in Medicare in order to stay out of auto enrollment. If a case is opened but Medicare information is not entered, auto enrollment will still occur. The following is a list of contacts that may assist if auto enrollment occurs in error:

For disenrollment requests, contact:

Client enrollment services- ces.dmap@state.or.us

For disenrollment requests with third party liability, contact:

The Health Insurance Group (HIG) at 503-378-6233

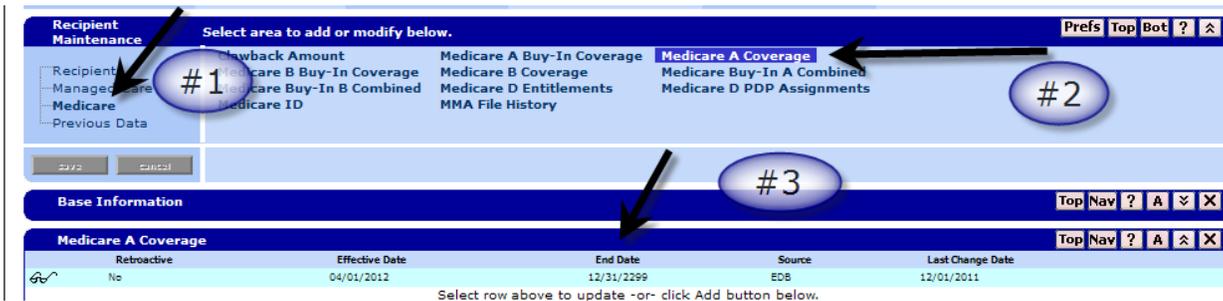
For Clients with Questions, clients can contact:

DMAP Client Services Unit (CSU) 1-800-273-0557

To verify that an individual in MMIS shows as enrolled in Medicare you can look in the Recipient Maintenance panel:

- Click on the Medicare link on the left side panel

- Then click on the appropriate Medicare Coverage link (in this screen shot - Medicare A)
- You will then be looking to see if the Medicare Coverage is current by way of the infinity date of 12/31/2299



To see current Medicare enrollment status and what type of Medicare plan an individual is enrolled in you can look at the Recipient Information panel:

Active	Active
Linked ID	
Benefit Plan	SMHS 01/20/2009 - 12/31/2299
Medicare Coverage	A & B & D
Managed Care	DCO 10/01/2009 - 12/31/2299
TPL	No
TPL Good Cause	N Recipient has no private health insurance
Lockin	
Level of Care	NFCL 08/03/2011 - 08/31/2011
Patient Liability	
Medicare Buy-in	B
Case/Certification	ED02665000 A 57 001 04/01/2010
Pregnancy Due Date	
Medical Case Management	No
Disease Case Management	No
Print Format	NOT APPLICABLE
Premium Arrearage	No
NF/Hospice Restrict	No

If you have any questions about this information, contact:

Contact(s):	Caryn Whatley- Enrollment Policy, Bob Costa- MMIS navigation		
Phone:	Bob- 503 947- 5213, Caryn 503 947-5427	Fax:	
Email:	Robert.M.Costa@state.or.us Caryn.Whatley@state.or.us		