

Carolyn Ross  


---

**Authorized Signature**

**Number: SPD-IM-09-031**  
**Issue Date: 3/31/2009**

**Topic:** Long Term Care

**Subject:** SPD/AAA Strengths Based Case Management Training

**Applies to (check all that apply):**

- |                                                            |                                                                          |
|------------------------------------------------------------|--------------------------------------------------------------------------|
| <input type="checkbox"/> All DHS employees                 | <input type="checkbox"/> County Mental Health Directors                  |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services                                 |
| <input type="checkbox"/> Children, Adults and Families     | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers        | <input type="checkbox"/> Other (please specify):                         |

**Message:**

Seniors and People with Disabilities (SPD) and Portland State University's Center for the Improvement of Child and Family Services are thrilled to announce the opening of registration for Strengths Based Case Management training Module I.

This training is part of SPD's re-engagement in social work skills and practice in case management work. It presents a strength based, person center philosophical framework for case management with opportunities for practical application. This is an opportunity for case managers to explore and develop the skills necessary to effectively engage and build trust with clients, respond to challenges and issues of client risk, and develop individualized services, plans and support. Module I focuses on exploring strengths based theory as applied to SPD case management practice.

**Learning Objectives:**

- \* Explore the concepts of strength-based, collaborative case management.
- \* Identify what drives and fosters change
- \* Explore strategies to motivate
- \* Identify how to effectively engage and partner with clients
- \* Apply strategies that make work with clients more effective and enriching.

**Registration Criterion:** Previously registration was open only to case managers who had taken Case Management Basics training since September 2008. The registration criterion has been changed based on feedback from the field. Also, more Module I

sessions are being offered. Registration will now be decided by SPD/AAA local office management. Each area has been assigned a number of slots on training days closest to their area. The local office managers may select and register the staff they choose for the day(s) assigned. Local areas should not exceed their assigned number of registrants. While the class is a priority for case managers, transition coordinators may attend if local office managers select them. **A list of the local offices and the number of slots reserved for each area for each training session is attached.**

This registration is for Module I sessions only. Please register for **only one session**: all sessions will have the same content. SPD expects to offer Module II sessions later this year and will announce that registration separately.

**Registration:**

All sessions have been posted on the DHS Learning Center Registration web site. Please sign up through the Learning Center at:

<https://dhslearn.hr.state.or.us>

Use Find a Course and Register for course number: **CO1133**. The course name is: **Strengthening Case Management: Module I**

For registration assistance, please contact: Karen Bard at (503) 725-9864 or [bark@pdx.edu](mailto:bark@pdx.edu)

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Naomi Sacks, Case Management Program Coordinator Carolyn Ross, Field Services Manager		
<b>Phone:</b>	Naomi: (503) 945-6414 Carolyn: (503) 945-6209	<b>Fax:</b>	(503) 947-4245 (503) 373-7823
<b>E-mail:</b>	<a href="mailto:Naomi.E.Sacks@state.or.us">Naomi.E.Sacks@state.or.us</a> <a href="mailto:Carolyn.Ross@state.or.us">Carolyn.Ross@state.or.us</a>		

## **STRENGTHS BASED TRAINING SLOTS-MODULE I**

<b>Date</b>	<b>Location of Training</b>	<b>Offices Invited</b>	<b># of participants</b>
<b>Tues, 4/20/09</b>	Salem	Roseburg – District 6	5
		Bend – D 10	5
		LCOG	8
		NWSDS	8
		OCWCOG	4
<b>Wed, 4/21/09</b>	Salem	Roseburg – D 6	5
		Bend – D 10	5
		LCOG	8
		NWSDS	8
		OCWCOG	4
<b>Mon, 5/4/09</b>	Portland	Multnomah AAA	10
		Clackamas	10
		Washington D 16	10
		The Dalles/St. Helens D 1&9	5
<b>Tues, 5/5/09</b>	Portland	Multnomah AAA	10
		Clackamas	10
		Washington D 16	10
		The Dalles/St. Helens D 1&9	5
<b>Mon, 5/18/09</b>	Medford	K Falls – D 11	4
		Coos Bay – D 7	4
		Medford/Grants Pass -D 8	22
<b>Wed, 6/3/09</b>	Salem	Roseburg – D 6	5
		Bend – D 10	5
		LCOG	8
		NWSDS	8
		OCWCOG	4
<b>Tues, 6/9/09</b>	LaGrande	Pendleton – D12	10
		LaGrande – D13	10
		Ontario – D14	10
<b>Tues, 6/16/09</b>	Portland	Multnomah AAA	10
		Clackamas	10
		Washington –D 16	10
		The Dalles/St. Helens D 1&9	5