

## Seniors and People with Disabilities

Cathy Cooper  


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**Authorized Signature**

**Number:** SPD-IM-06-059  
**Issue Date:** 07/21/2006

**Topic:** Contact Information

**Subject:** Revised SPD Technical Assistance Guide

**Applies to (check all that apply):**

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|--|--|
| <input type="checkbox"/> All DHS employees                     | <input type="checkbox"/> County Mental Health Directors                  |
| <input checked="" type="checkbox"/> Area Agencies on Aging     | <input type="checkbox"/> Health Services                                 |
| <input type="checkbox"/> Children, Adults and Families         | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input checked="" type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify):                         |

**Message: INFORMATION:** Attached is a revised copy of SPD's Technical Assistance Guide. The attached Guide replaces the copy sent to you via IM-05-095 in December 2005.

Please distribute the Guide to staff who contact or must refer calls to Central Office staff. Links to the guide are also available on the DHS web site under the Other Tools section on the SPD Staff Tools page at [www.dhs.state.or.us/spd/tools/index.htm](http://www.dhs.state.or.us/spd/tools/index.htm)

If you have questions about the Guide or want to submit any corrections, please contact Alyce Jensen.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Alyce Jensen		
<b>Phone:</b>	503.945.5811	<b>Fax:</b>	503.373.7823
<b>E-mail:</b>	<a href="mailto:Alyce.Jensen@state.or.us">Alyce.Jensen@state.or.us</a>		

# SPD Technical Assistance Guide

## July 2006

Subject	Contact Person	Phone
<b>ABUSE COMPLAINTS</b>		
Adult Protective Services/Elder Abuse	Marie Collins	503-945-6079
Adult Protective Services/Elder Abuse	Stephanie Merhib, back up	503-947-5121
Adult Protective Services/Elder Abuse	Valerie Eames, back up	503-945-5884
Making Complaints	Contact local office	
Mandatory Reporting for Abuse	" " "	
Adult Foster Homes	" " "	
Assisted Living Facilities	" " "	
Nursing Facilities	" " "	
Residential Care Facilities	" " "	
Statistics	Brett Asmann	503-691-5428
Abuse of DD or Mental Health	Contact local county MH/DD office	
<b>ABUSE PREVENTION</b>	Valerie Eames	503-945-5884
<b>ACCESS (SPD Oregon ACCESS)</b>	<b>See specific subject areas:</b> <b>For example:</b> Case Management Service Eligibility Computer Help/Issues	
<b>ADA</b>	See Americans with Disabilities Act	
<b>ADVISORY GROUP SUPPORT</b>		
Governor's Commission on Senior Services liaison	Morgen Brodie	503-945-9799
Advocacy group liaison		
Consumer group relations		
Oregon Disabilities Commission	Morgen Brodie	503-945-9799
Advocacy Coordinator	Marc Overbeck	503-945-6406
Oregon Developmental Disabilities Council	Bill Lynch	503-945-9942
People with Disability Advisory Committee (PDAC)	Becky Murphy becky.murphy@state.or.us	503-945-6617
Oregon Deaf & Hard of Hearing Services Program	Georgia Ortiz	503-945-5869 (TTY)
<b>ADDRESS (Central Office)</b>	<b>Seniors and People with Disabilities</b> 500 Summer Street NE, E02 Salem, OR 97301-1073	Admin: 503-945-5811
Administration (E02)		
County Relations (E09)		
Federal Reporting & Financial Eligibility (E12)		
Developmental Disability Services (E09)	LOCATION - Corners of Marion, Summer, Union and Capitol Streets	Toll Free: 800-282-8096
Licensing and Quality of Care (E13)		FAX: 503-373-7823

Subject	Contact Person	Phone
Senior and Disability Services (E10) Field Services (E02) DD Licensing (E05)		
<b>ADMINISTRATION</b> Employee related policy  Interagency cooperation Strategic planning Intergovernmental Relations Executive Assistant to Assistant Director Assistant to Deputy Assistant Director Receptionist Advocacy Coordination Advocacy Support Advocacy Support Advocacy Coordinator Oregon Deaf & Hard of Hearing Services Program (ODHHSP) ODHHSP, Communication Coordinator ODHHSP, Trainer (ODHHSP)	<b>James Toews, Assistant Director</b> <b>Cathy Cooper, Deputy Assistant Director</b>  Jane-ellen Weidanz Carolyn Wilson Kim Hector Alyce Jensen <b>Morgen Brodie, Manager</b> Becky Murphy Wendy Russell Marc Overbeck <b>Georgia Ortiz, Manager</b>  Jeff Brownson Bentley Fink	503-945-5858 503-945-5940  503-945-6444 503-945-6478 503-945-6472 503-945-5811 503-945-9799 503-945-6617 503-945-5933 503-945-6406 503-945-5869 (TTY) 503-945-5935 503-947-5137
<b>ADMINISTRATIVE RULES (OARs)</b>	Lisa Richards	503-945-6398
<b>ADULT DAY CARE</b> Community Based Nursing Facility NF Specialized Services for DD	Darwin Frankenhoff David Allm Julie Harrison	503-947-5162 503-945-6407 503-945-9794
<b>ADULT FOSTER HOME POLICY (APD)</b> Clackamas County Licensing Corrective Action Corrective Action Corrective Action Licensing (Local Office Tech. Asst.) Licensing (Local Office Tech. Asst.) Policy/Rule (APD) Policy/Rule (APD) Licensing (Local Office Tech. Asst.) Multnomah County Licensing  Adult Foster Home (DD) Developmental Disability Policy Rule (DD) Developmental Disability Foster Home (DD) Licensing DD Adult Foster Homes (DD)	<b>Megan Hornby, Manager</b>  Angela Jordan Sylvia Rieger Judy Allen, back up Paul Hsu Mickey Tate Sylvia Rieger Mickey Tate Sylvia Rieger Patty Hall, back up Bob Palmer (MADS)  <b>Laurie Lindberg, Manager</b>  Barbara Southard Gary Williams	503-945-6415  503-650-5615 503-945-6403 503-947-5198 503-947-5163 503-945-5903 503-945-6403 503-945-5903 503-945-6403 503-947-5209 503-988-3000 ext 26458 503-945-9807  503-945-9816 503-945-7806

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>ADVANCED DIRECTIVES FOR HEALTH CARE</b> (withholding or withdrawing of life support)	Tina Kitchin, Medical Director, APD/DD	503-945-5812
<b>ALZHEIMER'S CARE UNITS/RULES</b> Application Alzheimer's Care endorsements Best Friend's Program Nursing Facilities Residential Care Facilities Residential Care Facilities	<b>Megan Hornby, Manager</b>  Jan Karlen Jan Karlen Jan Karlen David Allm Allison McKenzie Jan Karlen, back up	503-945-6415  503-945-6918 503-945-6918 503-945-6918 503-945-6407 503-945-6404 503-945-6918
<b>AMERICANS WITH DISABILITIES ACT (ADA)</b> Building Regulations and Specifications Complaints/Complying to Law SPD Coordinator, Alternate Format Coordinator	Oregon Building Codes Division Oregon Advocacy Center  Lori Nelson Angela Young – Human Resources DHS Facilities - Linda Riddel	503-378-4133 503-243-2081  503-945-5941 503-945-5845 503-945-5817
<b>AREA AGENCY ON AGING PLANNING</b>	<b>Lee Girard, Manager</b> Judy Bowen Rhonda Buedefeldt Lynda Dyer Janay Haas	503-947-1199 503-945-6401 503-945-6028 503-945-5734 503-945-8999
<b>ASSISTED LIVING FACILITIES</b> Licensing, Technical Assistance	<b>Megan Hornby, Manager</b> Dennett Taber	503-945-6415 503-945-5793
<b>AUTOMOBILES (state)</b>	DAS Motor Pool	503-378-4377
<b>BOARD OF NURSING LIAISON</b>	<b>Megan Hornby, Manager</b>	503-945-6415
<b>BOARD OF PHARMACY LIAISON</b>	<b>Tina Kitchin, MD, Manager</b>	503-945-5812
<b>BUDGET (SPD)</b> Administrative Support APD Analyst Homecare Worker Budget County AAA Budgets SPD Positions/Staffing Budgets	<b>Shelley Jones, Administrator</b> Laurie Riedel Trish Johnson Ben Brummund Cheryl Gardner Claudia Babcock	503-945-5692 503-945-8820 503-945-6445 503-945-6496 503-945-5816 503-947-2311

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
DD Budget Administration Budget DD/DDS Analyst Institution Budgets, EOTC/SOCP	Sara Singer Richard Getgen Brenda Weist Kevin Ziegler	503-947-5216 503-947-5236 503-947-5231 503-947-5238
<b>CASE MANAGEMENT</b> Case Management Training/ Policy Technical Assistance (APD) Case Management Training/(DD) Policy Technical Assistance	Naomi Sacks, Training Policy  Marilee Bell – Training Policy	503-945-6414  503-947-5262
<b>CBC</b>	See Community Based Care	
<b>CENTER FOR MEDICARE &amp; MEDICAID SERVICES (CMS)</b> NF Survey & Certification Waivers	<b>Elaine Young, Manager</b> <b>DeAnna Hartwig, Administrator</b> Don Fries	503-945-6456 503-947-1180 503-945-6455
<b>CERTIFICATE OF NEED</b> Central Office Questions (Nursing Facilities)	Office of Health Policy David Allm Jana Fussell	503-731-4320 503-945-6407 503-731-4320
<b>CERTIFIED NURSING ASSISTANT (CNA) /DINING ASST. TRAINING REIMBURSEMENT</b> Facility Questions	Nancy McWherter	503-945-6461
<b>CHILDREN'S SERVICES MANAGER (DD)</b>	Janette Williams	503-945-9800
<b>CHILDREN'S INTENSIVE IN-HOME (DD)</b>	<b>Debra Burke, Manager</b>	971-673-2976
<b>CHILDREN'S RESIDENTIAL (DD)</b> Information	<b>Debbie Kraus-Dorn, Manager</b> Linda Smith	503-947-4237 971-673-2985
<b>CHILD FOSTER CARE COORD.</b> Information	Diana Jacobsen Beth Shellenbarger	503-947-5181 503-947-5197
<b>CLIENT CARE MONITORING UNITS (CCMUs)</b> Salem	<b>Elaine Young, Manager</b>  Keith Ramey	503-945-6456  503-373-0200

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Medford Tualatin	Debbie McCuin Ruth Tooze	541-776-6086 503-691-6587
<b>CLIENT DEMOGRAPHICS</b>	<b>Julia Huddleston, Manager</b> Fran Pfohman Gary Goldsmith Chris Pascual	503-945-6392 503-945-6986 503-945-5975 503-945-7035
<b>CLIENT EMPLOYED PROVIDER PROGRAM</b> Provider Payment Questions General Information Homecare Worker Enrollment/Payments Policy In-Home Exceptions Policy Homecare Worker Administrative Review Homecare Worker Unemployment Insurance Questions  Payment/Technical Assistance (adjustments, W2s, lost checks, etc.)	Call Local SPD/AAA Office Call Local SPD/AAA Office Call Local SPD AAA Office Mary Lang Mary Lang Mary Lang  Gayle Holderby <b>Joe Easton, Manager</b> See Provider Payments Unit	503-945-5799 503-945-5799 503-945-5799  503-945-6408 503-945-6453
<b>CLIENT MAINTENANCE UNIT</b>	Children, Adults & Families (CAF)	503-378-4369
<b>CLIENT PAY-IN ISSUES</b> Policy related Policy related Receipting Refunds, technical assistance	Jeff Miller Sarah Lambert Janice Fitzpatrick Shannan Willits	503-945-6410 503-945-6834 503-947-9924 503-945-5836
<b>COMMUNITY-BASED CARE (CBC)</b> Facility Programs & Standards Nursing Specialized Living Program & Rates Facility Rates/Specialized Rates  CBC/512 Provider Payments see Adult Foster Homes see Assisted Living see In-Home Services see Residential Care Facilities	<b>Megan Hornby, Manager</b> Gretchen Thompson Mary Lang Betew Hagos Sarah Hansen Chris Pascual Call Local SPD/AAA Office	503-945-6415 503-945-6484 503-945-5799 503-945-5854 503-945-6465 503-945-7035

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<b>COMPLEX MEDICAL</b> Authorization/Policy/Rule Add-on and payment issues	Becky Callicrate Kristina Krause	503-945-5714 503-945-6238
<b>COMPUTER ISSUES</b> Problems/Lost Reports/Questions	DHS OIS Service Desk (Salem)	503-945-5623
<b>COMPUTER REPORTS &amp; DATA REQUESTS</b>	Fran Pfohman	503-945-6986
<b>COMPUTER CODING - POLICY RELATED</b> 723 All form CAF Computer Guide Policy related - OSIP Policy related - OSIP Policy related – Food Stamps Policy related – QMB Policy related – MMA Oregon Access, Pay-In	Stephanie Merhib/Rules See Manual/Guide Distributions Jeff Miller Jennifer deJong Sandy Ambrose Dale Marande Christina Jaramillo Sarah Lambert	503-947-5121  503-945-6410 503-945-5856 503-945-6092 503-945-6476 503-947-5281 503-945-6834
<b>COMPUTER HELP/ISSUES</b>		
Problems/ Lost Reports/Questions	DHS Service Desk DHS.SERVICEDESK@state.or.us	503-945-5623
Security Access for Staff	Call Local Office Sub-administrator	
Sub-administrator Technical Assistance	Tishri Whiteside, SPD Chief Data Steward Kelley Heenan, CAF Chief Data Steward	503-945-6386  503-378-2101 x313
Security Policies	Kyle Miller, DHS Information Security Officer	503-945-6394
Information Systems Coordination (general information, systems projects, development, design)	<b>Meg Killgorecathcart, Manager</b> Katherine Allen Dawn Andersson Brande Martinez Shannan Willits Stacey Apodaca Shelby Oswell	503-945-5835 503-945-5745 503-945-5815 503-945-9412 503-945-5836 503-945-5886 503-947-4239

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
eXPRS	Sean McMullen Bonnie Olson Teresa Snook	503-947-5099 503-945-9814 503-947-5427
MMIS, Rewrite, Overall MMIS Rewrite, DD/MH Enhancement MMIS Business Implementation Manager	<b>Randy Canoy, Business Manager</b> <b>Leatha Krehoff, Business Manager</b> <b>Angela Munkers, Business Manager</b>	503-383-3331 503-383-3384 503-945-6985
<b>CONTINUING CARE RETIREMENT COMMUNITIES(CCRC)</b>	David Allm	503-945-6407
<b>CONTRACT RN SERVICE</b>	<b>Deborah Cateora, Manager</b> Gretchen Thompson, RN	503-947-5165 503-945-6484
<b>COST EFFECTIVE HEALTH INSURANCE PREMIUMS (OMAP)</b>	Bambi Van Duren	503-945-6562
<b>COST REPORTS</b> Nursing Facilities	Debbie Harms Tom Jaeger Nancy McWherter	503-945-6885 503-945-6448 503-945-6461
<b>COUNTY RELATIONS (DD)</b> Administrative Support	<b>Mike Maley, Manager</b> Cindy Steinkamp	503-947-4228 503-945-9780
<b>DD County Relations, Special Assignments</b>		
24 hour Residential Services, DD	Ken Ralph	503-947-5191
Children's Residential and Proctor Care Services	Darlene O'Keeffe	503-945-9817
Comprehensive In-home Service for Adults (DD)	Jessie Martin	503-945-9798
Contract Administration, Counties/others/DD/CFAC	<b>Carolina Marquette, Manager</b>	503-945-9783
Crisis Services (DD)	Mary Lowry Lee Savage	503-947-5193 503-947-5192
DD Local Administration	Kristine Duffy	503-945-9791
Employment/Alternatives to Employment Services (DD)	Molly Holsapple	503-945-9815
Nursing Home Specialized Services (DD)	Julie Harrison	503-945-9794
Oregon Intervention System	Mary Lowry Lee Savage	503-947-5193 503-947-5192
Regional Coordinator, lead	Nancy Herrin	503-945-9820

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
Regional Crisis Services	Nancy Herrin	503-945-9820
Supported Living	Jessie Martin	503-945-9798
Training & Technical Assistance, DD Crisis Services	Lee Savage	503-947-5192
<b>CRIMINAL HISTORY CLEARANCES AND RULES</b>	DHS - Criminal Records Unit Toll Free <b>Georgena Carrow, Manager</b>	503-378-5470 888-272-5545 503-378-8973
<b>CRIMINAL RECORD CHECK</b> Database	Phil McCoy	503-378-8977
<b>DD LICENSING UNIT</b>	<b>Laurie Lindberg, Manager</b>	503-945-9807
<b>DEAF &amp; HARD OF HEARING SERVICES PROGRAM</b>	<b>Georgia Ortiz, Manager</b> Bentley Fink (ODHHSP Trainer) Jeff Brown (ODHHSP Communication trainer)	503-945-5869 503-947-5137 503-945-5935
<b>DEVELOPMENTAL DISABILITIES COUNCIL</b>	<b>Bill Lynch, Manager</b>	503-945-9942
<b>DD DIAGNOSIS &amp; EVALUATION POLICY</b>	Kathy Richards	503-947-4241
<b>DISABILITY DETERMINATION SERVICES</b> Operations Manager Admin. Support Systems Manager Chief Medical Consultant Manager Disability Hearings Unit Manager Quality Assurance Manager Support Services Manager	<b>Gloria Berning, Program Admin.</b>  Ray Strutz Karen Carney Ken Forbes Dr. William Habjan Jay Minten Hersch Sangster Sue Shiarla	503-986-4871  503-986-4876 503-986-4804 503-986-4877 503-986-4993 503-986-4803 503-986-4853 503-986-4800
<b>DISABILITY SERVICES ADVISORY COMMITTEE (DSAC)</b>	Contact Local Program Manager	
<b>DISASTER PREPAREDNESS</b> (Field Offices) <b>AAAS</b>	Julie Davie, DHS Tina Kitchin	503-945-6380 503-945-5812

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>ELDERLY RENTAL ASSISTANCE NOTICES</b>	Jeff Miller or Dept. of Revenue	503-945-6410 800-356-4222 503-378-4988
<b>ELECTRONIC BENEFITS TRANSFER (EBT)</b> Liaison	Sandy Ambrose Lisa Stegman	503-945-6092 503-945-6725
<b>ELIGIBILITY POLICY</b>	Dale Marande, QMB and OHP Brenda Sheppard, EPD, OSIP and DD Financial Eligibility Sarah Lambert, OSIP Lauren Mitchell, Protected Eligibility Jeff Miller, Medicaid and OSIP JoAnne Schiedler, Medicaid & OSIP Jennifer deJong, Medicaid & OSIP Kathy Richards, DD Eligibility Erika Miller, Presumptive Medicaid Disability Sharon Gilles, Presumptive Medicaid Disability Naomi Sacks, APD LTC Eligibility	503-945-6476 503-947-5204 503-945-6834 503-945-6479 503-945-6410 503-947-5201 503-945-5856 503-947-4241 503-945-5974 503-945-6373 503-945-6373 503-945-6414
<b>EMERGENCY RESPONSE SYSTEM - LIFELINE</b>	<b>Joe Easton, Manager</b> Naomi Sacks	503-945-6453 503-945-6414
<b>EMPLOYED PERSONS WITH DISABILITIES (EPD) PROGRAM</b>	Brenda Sheppard	503-947-5204
<b>EMPLOYEE DEVELOPMENT &amp; TRAINING</b>	See Training/Employee Dev.	
<b>EMPLOYEE SUGGESTIONS</b>	Carolyn Wilson	503-945-6478
<b>EMPLOYMENT FOR SENIORS</b>	<b>Lee Girard, Manager</b> Lynda Dyer	503-947-1199 503-945-5734
<b>EMPLOYMENT FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES</b>	Kristine Duffy	503-945-9791
<b>END OF LIFE ISSUES</b>	<b>Tina Kitchen, Medical Director</b> <b>Megan Hornby, Manager</b>	503-945-5812 503-945-6415

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>ENERGY ASSISTANCE</b>	Low Income Home Energy Assistance Program (LIHEAP) Toll free <a href="http://www.energynear.org">www.energynear.org</a> , select state	1-866-674-6327
<b>ENERGY PROGRAMS</b>	Contact local community action program	
<b>ENHANCED CARE FACILITIES</b>  Policy, Technical Assistance	<b>Megan Hornby, Manager</b>  Lynn Hanson	503-945-6415  503-947-5247
<b>ENSURING QUALITY CARE (EQC) TRAINING</b>	Judy Allen Patty Hall, back up	503-947-5198 503-947-5209
<b>ESTATES ADMINISTRATION</b>	<b>Roy Fredericks, Manager</b> Rick Mills, Assistant Manager Reception Toll Free	503-947-9976 503-947-9977 503-947-9975 800-826-5675
<b>EXCEPTIONAL PAYMENTS</b> Filing request In home In home Adult Foster Care	<b>Joe Easton, Manager</b> Nancy McWherter Darwin Frankenhoff Mary Lang Judy Allen <b>Megan Hornby, Manager</b>	503-945-6453 503-945-6461 503-947-5162 503-945-5799 503-947-5198 503-945-6415
eXPRS	<b>See specific subject areas</b> <b>For example:</b> Regional Coordinator Contract Administration Service Eligibility Computer Help	
<b>FAMILY CAREGIVING SUPPORT PROGRAM</b>	Judy Bowen	503-945-6401
<b>FAMILY SUPPORT FOR CHILDREN WITH DISABILITIES</b>	<b>Janette Williams, Manager</b> Toni Larson	503-945-9800 503-945-6117
<b>FEDERAL RESOURCE &amp; FINANCIAL ELIGIBILITY</b> Employee development and training Forms/Guides Non-Medical/Waivered Transportation Medicare policy	<b>DeAnna Hartwig, Administrator</b>  Jennifer DeJong Darwin Frankenhoff Dale Marande	503-947-1180  503-945-5856 503-947-5162 503-945-6476

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
Overpayments	Tammy Thomson	503-373-1872 x353
Client related policy	Jeff Miller Jennifer deJong	503-945-6410 503-945-5856
<b>FIELD REVIEWS</b> (AAA APD System & Field Programs) APD (Aged & Physically Disabled)  Field Reviews Developmental Disabilities (OAA/OPI) Older Americans Act & Oregon Project Independent Reviews	<b>Judy Giggly, Manager</b> Lynette Durst Trina Binker Gini Shaw Christopher Avery Debbie Concidine <b>Mike Maley, Manager</b> <b>Lee Girard, Manager</b>	503-947-1179 503-947-1137 503-947-5421 503-945-5976 503-947-1190 503-947-5328 503-947-4228 503-947-1199
<b>FIELD SERVICES</b> Program Operation's Manager (Financial) Program Operation's Manager (Service) Assistant to Field Services Manager Administrative Support	<b>Vacant, Manager</b> Donna Weaver Carol Mauser Patrice Dunnigan Janet Morse	503-945-6209 503-945-5977 TBA 503-947-5476 503-947-5481
<b>FICA PROVIDER REFUNDS</b>	See Provider Payments Unit	
<b>FINANCIAL FRAUD/CONSUMER PROTECTION</b>	Department of Justice, Salem Toll Free	503-378-4320 877-877-9392
<b>FINGERPRINTS</b>	DHS Criminal Records Unit	503-378-5470
<b>FOOD STAMPS</b> General Questions	Rosanne Richard (CAF)	503-945-5826
<b>FORMS/POLICY MANUALS (APD)</b>	Jennifer DeJong	503-945-5856
<b>GARNISHMENTS</b> SPD Employees Providers	Payroll Janet Zook	503-945-5634 503-947-9941
<b>GOVERNOR'S COMMISSION ON SENIOR SERVICES</b>	<b>Morgen Brodie, Manager</b> Becky Murphy Marc Overbeck	503-945-9799 503-945-6617 503-945-6406
<b>GRANT DEVELOPMENT AND MANAGEMENT</b>	<b>Maria Nelson, SPD Business Manager</b> Don Fries	503-947-2310 503-945-6455

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>GUARDIANSHIP/ CONSERVATORSHIP</b>	Stephanie Merhib Valerie Eames, back-up	503-947-5121 503-945-5884
<b>HEALTH AND WELLNESS</b>	See Wellness	
<b>HEALTH SERVICES</b>	Portland	503-731-4000
<b>HEALTH INSURANCE GROUP</b> (3rd Party Resources)	CAF	503-378-2220
<b>HEARINGS</b>	<b>Vacant, Manager</b> <b>Gene Sundet, Manager</b>	503-945-6209 503-945-5990
<b>HEARING REPS (SPD Field Services)</b>	Caryn Whatley  Michael Cook Chris Ellis Suzy Cole	541-426-3155 x232 503-469-2060 541-440-3427 541-687-7373 x353
<b>HIPAA (Health Insurance Portability and Accountability Act – Confidentiality)</b>	Donna Weaver	503-945-5977
<b>HOME HEALTH AGENCY</b> Health Care Licensure & Certification	Ron Prinslow Health Services	503-731-4013 800-422-6012
<b>HEMOCARE WORKERS</b>	See Client Employed Provider Program	
<b>HOME CARE COMMISSION</b>	<b>Sheryl Sanders, Exec. Director</b> Yvonne Flemming, Assistant Wendy Sampels, Registry Coordinator Leslie Houston, Training Coordinator	503-378-2733 503-378-4984 503-373-1078 503-373-1091
<b>HOME MODIFICATION FOR SPECIAL NEEDS CLIENTS (DD Clients)</b> (i.e. wheel chair ramp, stair lift etc.)	<b>Gerald Stolp, Manager</b>	503-945-9785
<b>IMMIGRATION AND NATURALIZATION SERVICES</b>	Form orders	800-870-3676

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>INCOME ELIGIBILITY VERIFICATION SYSTEM (IEVS)</b>	Vacant	
<b>INCOME VERIFICATION</b> Providers SPD Employees	See Provider Payments Unit DHS Payroll	503-945-5634
<b>INCOME CAP TRUSTS</b>	Joanne Schiedler Jennifer deJong, back up	503-947-5201 503-945-5856
<b>INDEPENDENT CHOICES</b>	<b>Joe Easton, Manager</b> Sue Stoner	503-945-6453 503-945-6413
<b>IN-HOME CARE AGENCY LICENSING</b>	Maureen McDougall, Health Services	971-673-0540
<b>IN-HOME SERVICES (APD)</b> Policy In-Home Contract Agencies	<b>Joe Easton, Manager</b> Mary Lang Darwin Frankenhoff	503-945-6453 503-945-5799 503-947-5162
<b>IN-HOME SERVICES (DD)</b>	<b>Mike Maley, Manager</b>	503-947-4228
<b>INSURANCE</b> Medicare Supplement (SHIBA)	State Health Ins. Benefit Agency	800-722-4134
<b>LEGAL SERVICES DEVELOPER FOR SENIORS</b>	<b>Lee Girard, Manager</b> Janay Haas	503-947-1199 503-945-8999
<b>LEGISLATIVE ISSUES</b> State, Federal & Local Issues (coord.)	Jane-ellen Weidanz Intergovernmental Liaison	503-945-6444
<b>LICENSING FACILITIES</b> Adult Foster Homes (APD) Adult Foster Homes (APD) Assisted Living Licensing Plans Review Nursing Home Residential Care Room & Board Registrations Developmental Disabilities 24 hour Resided Adult Foster Home – DD Child Foster Care – DD	Sylvia Rieger Mickey Tate Dennett Taber (Prog. Coordinator) Mike McDermott, 3420 Cherry Ave.NE David Allm (Prog. Coordinator) Allison McKenzie (Prog. Coordinator) Mickey Tate <b>Laurie Lindberg, Manager</b> Barb Southard Gary Williams	503-945-6403 503-945-5903 503-945-5793 503-373-7201 503-945-6407 503-945-6404 503-945-5903 503-945-9807 503-945-9816 503-945-7806

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>LIFESPAN RESPITE CARE PROGRAM</b>	Lee Girard, Manager Judy Bowen	503-947-1199 503-945-6401
<b>LICENSING &amp; QUALITY OF CARE</b> see Abuse complaints see Adult Foster Homes see Client Care Monitoring Units see Community Based Care see Corrective Action see Medically Fragile Children's Unit see Nursing Facilities see DD Licensing Nursing/Health Services	Cindy Hannum, Administrator  Judy Giggy, Manager Megan Hornby, Manager Elaine Young, Manager Megan Hornby, Manager Elaine Young, Manager Debra Burke, Manager Elaine Young, Manager Laurie Lindberg, Manager Deborah Cateora, Manager	503-945-5833  503-945-6415 503-945-6415 503-945-6456 503-945-6415 503-945-6456 971-673-2976 503-945-6456 503-945-9807 503-947-5165
<b>MANUAL/GUIDE DISTRIBUTIONS</b> Adult Protective Service Manuals *CAF Administrative Rules Manual *CAF Computer Guide *CAF Family Services Manual Nursing Facility Licensing Guide Nursing Facility Medicaid Provider Guide OHP Manuals and Guides Program and Other Manuals (on-line only) SPD Administrative Rules (on-line only)	Judy Giggy Annette.Tesch@state.or.us Available on-line only Shelly.Watts@state.or.us Lisa Richards Lisa Richards	503-947-1179    503-945-6398 503-945-6398
*CAF On-line Manuals – <a href="http://www.dhs.state.or.us/policy/selfsufficiency/index.htm">http://www.dhs.state.or.us/policy/selfsufficiency/index.htm</a>		
<b>MEDIA CALLS</b> Primary Contact (SPD) Elderly Issues, Legislative, Disability Issues	Tom Towslee James Toews, Assistant Director	503-947-5207 503-945-5858
<b>MEDICAL DIRECTOR</b>	Tina Kitchin, MD, Manager	503-945-5812
<b>MEDICALLY FRAGILE CHILDREN'S UNIT</b>	Debra Burke, Manager	971-673-2976
<b>MEDICAID</b> State Plan State Plan Filings Policy Policy	Medicaid Fraud - Janeen Robin see Title XIX Don Fries (SPD) Jeff Miller Jennifer deJong	503-229-5725  503-945-6455 503-945-6410 503-945-5856
<b>MEDICAID MEALS ON WHEELS (Home Delivered Meals) (XIX)</b>	Joe Easton, Manager Naomi Sacks  Bill Forsell, OMAP, billing for Medicaid Home Delivered Meals	503-945-6453 503-945-6414  503-945-6559

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>MEDICAID LONG TERM CARE QUALITY &amp; REIMBURSEMENT ADVISORY COUNCIL (MLTCQRAC)</b> Support MLTCQRAC Liaison	Chris Pascual Nancy McWherter Sarah Hansen	503-945-7035 503-945-6461 503-945-6465
<b>MEDICARE BUY-IN UNIT (Premiums)</b>	CAF	503-378-2220
<b>MEDICARE (General Public Questions) In English &amp; Spanish</b> Beneficiary Calls Regarding Billing Participating Physician/Supplier Directory List, Fraud, Lost Medical Card, Premiums, Claims Supplemental Insurance (SHIBA) or unresolved problems Discount card/Part D	Medicare general information  Refer to Medicare (Part B)  Senior Health Ins. Benefits Assist.  Dale Marande Joanne Schiedler Max Brown <b>Christina Jaramillo, Manager</b>	800-633-4227  800-633-4227  800-722-4134  503-945-6476 503-947-5201 503-945-6993 503-947-5281
<b>MEDICARE MODERNIZATION ACT PART D</b>  General MMA Questions Legislative/Press Issues Pharmacy AAA/SPD Policy Issues OMAP/Medical Plans Local Office Concerns	<b>Jane-ellen Weidanz, DHS Project Manager</b>  MMA Phone Referral List MMA-LIS Team Jane-ellen Weidanz Monica Herrera <b>Christina Jaramillo, SPD Manager</b> Patricia Roller Max Brown Zarie Haverkate	503-945-6444  877-585-0007 503-945-6444 503-945-5916 503-947-5281 503-947-5128 503-945-6993 503-945-5809
<b>MENTAL HEALTH LIAISON</b>	<b>Megan Hornby, Manager</b> Lynn Hanson	503-945-6415 503-947-5247
<b>NAPIS (NATIONAL AGING PROGRAM INFORMATION SYSTEM)</b>	<b>Lee Girard, Manager</b> Lynda Dyer	503-947-1199 503-945-5734
<b>NATURAL SUPPORT POLICY</b>	Naomi Sacks	503-947-4245
<b>NON-CITIZEN INFORMATION</b>	Jennifer DeJong <b>Gene Sundet, Manager</b>	503-945-5856 503-945-5990

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>NON-MEDICAL WAIVERED TRANSPORTATION</b>	Darwin Frankenhoff	503-947-5162
<b>NURSING</b>	<b>Megan Hornby, Manager</b>	503-945-6415
<b>NURSE DELEGATION</b>	<b>Deborah Cateora, Manager</b> Gretchen Thompson, RN	503-947-5165 503-945-6484
<b>NURSING FACILITY</b> Abuse Certification of CNA CNA Registry Change of Ownership, Certification, New licenses Corrective Action Forms, Guides Policy/Rule License Renewal Nursing Facility Monitoring/Survey Out-of-state NF services & reimbursement policy Personal Incidental Funds/Problems with Accounts in Nursing Facilities Reimbursement Rates  Resident Rights Involuntary Transfer Swing-bed certification & reimbursement (NF provider tax services in hospitals) policy	<b>Elaine Young, Manager</b> See Abuse Board of Nursing <b>Elaine Young, Manager</b>  David Allm Hazel Lefler David Allm David Allm Carolyn Ramus see CCMU offices David Allm  David Allm  Russell Barker Tom Jaeger Nelson Okello David Allm David Allm	503-945-6456  503-731-4745 503-945-6456  503-945-6407 503-945-6459 503-945-6407 503-945-6407 503-945-5853  503-945-6407  503-945-6407 503-945-6448 503-945-5813 503-945-6407 503-945-6407
<b>NUTRITION (SENIORS)</b>	<b>Lee Girard, Manager</b> Rhonda Buedefeldt	503-947-1199 503-945-6028
<b>OFFICE OF MEDICAL ASSISTANCE PROGRAMS</b>	<b>(OMAP)</b>	503-945-5772 or 800-527-5772
<b>OLDER AMERICANS ACT</b>	<b>Lee Girard, Manager</b> Rhonda Buedefeldt Lynda Dyer Judy Bowen Janay Haas	503-947-1199 503-945-6028 503-945-5734 503-945-6401 503-945-8999
<b>OMAP (DME) FIELD LIAISON</b>	Donna Weaver	503-945-5977

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>OMAP POLICY LIAISON</b>	DeAnna Hartwig, Administrator Tina Kitchin, MD, Manager	503-945-6458 503-945-5812
<b>OMBUDSMAN (LONG TERM CARE)</b>	Meredith Cote Toll free	503-378-6533 800-522-2602
SPD Liaison	Elaine Young	503-945-6456
<b>ON-LINE MANUALS/APD STAFF RESOURCES</b>	Jennifer deJong	503-945-5856
<b>OREGON HEALTH PLAN (OHP)</b> Automated Information System (OMAP) Billing		800-522-2508 800-922-7592
<b>OREGON PROJECT INDEPENDENCE (OPI)</b>	Lee Girard, Manager Lynda Dyer	503-947-1199 503-945-5734
<b>OVERPAYMENTS</b>	Tammy Thomson	503-373-1872 ext 353
<b>PACE PROJECT (PROVIDENCE ELDER PLACE)</b>	David Allm	503-945-6407
<b>PAY-IN TECHNICAL ASSISTANCE</b>	See Client Pay-In	
<b>PAYMENT ALERT</b>	DHS Accounting	503-945-5640
<b>PAYMENT ISSUES (CEP &amp; 512)</b>	Providers - call local SPD/AAA Local office staff - See Provider Payments Unit	
<b>PERFORMANCE MEASURES</b>	Julia Brown	503-947-5153
<b>PERSONAL CARE SERVICES</b> Developmental Disabilities for Adults DD Children's personal care (20 hrs.)	Mary Lang (APD) Diana Buell (DD) Toni Larson (DD)	503-945-5799 503-945-9822 503-945-6117
<b>PERSONNEL</b>	Louise Melton-Breen, HR Director Bee Ferguson, HR Assistant Angela Young, SR HR Manager Stuart Armijo, HR Generalist Terri Milsap (SOCP) Manager	503-947-5071 503-945-5648 503-945-5845 503-945-6371 503-945-5740

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>PLANNING &amp; RESEARCH UNIT</b> Analyst Analyst Analyst Analyst	<b>Julia Huddleston, Manager</b> Gary Goldsmith Fran Pfohman Margie Bibby Julia Brown	503-945-6392 503-945-5975 503-945-6986 503-945-6836 503-947-5153
<b>POWER OF ATTORNEY</b> Case Management Healthcare, Advanced Directive Eligibility	<b>Judy Giggy, Manager</b> Janay Haas Janay Haas	503-947-1179 503-945-8999 503-945-8999
<b>PRE-ADMISSION SCREENING (PAS) - MEDICAID</b>	<b>Megan Hornby, Manager</b> Becky Callicrate	503-945-6415 503-945-5714
<b>PRE-ADMISSION SCREENING AND RESIDENT REVIEW (PASSR)</b> Developmental Disabilities Private Admission Assessment Form Mailing/Invoice Processing Resident Review for Mental Health	<b>Megan Hornby, Manager</b> Helen Emmons Cindy Alvarado Cindy Alvarado Sandra Moreland-Office of Mental Health	503-945-6415 503-947-4229 503-945-6396 503-945-6396 503-945-9715
<b>PRESUMPTIVE MEDICAID DISABILITY DETERMINATION</b>	<b>Nancy Talbot, Manager</b> Paul Boggan, Disability Analyst Kim Coleman, Support Carmen Espinosa, Disability Analyst Sharon Gilles, Policy Amanda Gulliksen, Support Lorri Harris, Disability Analyst Alice McDonald, Disability Analyst Erika Miller, Policy Sharlene Paakki, Coordinator Rosie Pentecost, Disability Analyst Ruth Studer, Support Greg Wilkes, Disability Analyst	503-945-5831 503-945-6702 503-947-5328 503-947-5005 503-945-6373 503-945-6451 503-945-6831 503-945-6477 503-945-5974 503-945-5678 503-945-5988 503-945-6076 503-945-6085
<b>PROTECTIVE SERVICES 723 Report</b>	Gary Goldsmith/Tech. Stephanie Merhib/Rules	503-945-5975 503-947-5121

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>PROTECTIVE SERVICES</b> Abuse complaints  Community Protective Services – AAA/SPD	See Abuse Complaints <b>Eva Kutas, Manager</b> , Investigation & Training, DD Local County <b>Judy Giggly, Manager</b>	503-945-9491  503-947-1179
<b>PROVIDER PAYMENTS UNIT</b> Adjustments, Forcing/Creating Vouchers, Late Payments, In-Home Services Provider Employment Verifications Late Payments, Replacement Checks, CBC/512 for seniors, Provider Employment Verifications Provider Enrollment Returned Provider Checks W-2s, 1099s DD/MH 20 Hour Personal Care Payments DD/MH CBC/512 Payments Reception <b>CPMS</b> Client Process Monitoring System (CPMS)	<b>Rachel Andreasen, Manager</b> Janice Palmer  Linda Wiktorek  Stakio Sam Stakio Sam Reception Kerry Cornell Shawna Sexton Amy Namitz  Bonnie Olson Teresa Snook	503-945-5841 503-947-5346  503-945-6741  503-947-5124 503-947-5124 503-947-1141 503-945-5820 503-947-5268 503-945-6979  503-945-9814 503-947-5427
<b>PROVIDER TAXES</b>	Luis Caraballo Bill Vehrs	503-945-5999 503-945-6220
<b>PUBLIC HEALTH LIAISON</b>	Jennifer Mead	503-945-6412
<b>QMB (QUALIFIED MEDICARE BENEFICIARIES)</b> Questions  To Apply	Dale Marande  Jeff Miller Jennifer deJong Local office	503-945-6476  503-945-6410 503-945-5856
<b>RACF ADMINISTRATION</b> Sub-Administrator Technical Assistants  For RACF IDs and access issue	Tishri Whiteside, RACF Administrator Shannan Willits, back up See Local SPD/AAA sub-administrator	503-945-6386 503-945-5836
<b>RATE (LTC)</b>  <b>(CBC-512)</b>	Chris Pascual Betew Hagos Sarah Hansen	503-945-7035 503-945-5854 503-945-6465

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>RESIDENTIAL CARE FACILITIES</b> Licensing, Technical Assistance	<b>Megan Hornby, Manager</b> Allison McKenzie	503-945-6415 503-945-6404
<b>RESIDENTIAL SERVICES – 24 HOUR (DD Adults)</b> Residential Services – 24 hour and Proctor care (DD Children)	Ken Ralph  <b>Debbie Kraus-Dorn, Manager</b> Darlene O’Keeffe	503-947-5191  503-945-6462 503-945-9817
<b>RESIDENTS RIGHTS</b> Involuntary Transfer, Nursing Facility Residential Care Facility Assisted Living Facility Adult Foster Home	David Allm Allison McKenzie Dennett Taber Mickey Tate	503-945-6407 503-945-6404 503-945-5793 503-945-5903
<b>RESPIRE CARE</b> Lifespan Respite Care Policy Program Development	<b>Lee Girard, Manager</b> Judy Bowen Judy Bowen	503-947-1199 503-945-6401 503-945-6401
<b>RETENTION SCHEDULE – forms/records</b>	<b>Maria Nelson, Business Operations Manager</b>  Kim Redinger – Archiving (Central Office)	503-947-2310  503-945-6395
<b>RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)</b> Action Programs Include: Senior Companion	<b>Lee Girard, Manager</b>  Judy Bowen	503-947-1199  503-945-6401
<b>RISK INTERVENTION/APD</b>	<b>Judy Giggy, Manager</b>	503-947-1179
<b>RISK MANAGEMENT COORDINATOR</b>	<b>Maria Nelson, SPD Business Operations Manager</b>	503-947-2310
<b>ROOM AND BOARD REGISTRATIONS FOR CBC FOR APD CLIENTS</b>	Mickey Tate	503-945-5903
<b>RULES COORDINATION &amp; FILING</b>	Lisa Richards	503-945-6398
<b>SENATE BILL 913</b>	Lauren Mitchell	503-945-6479

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>SENIOR CENTER MEAL SITES</b>	Lee Girard, Manager Rhonda Buedefeldt	503-947-1999 503-945-6028
<b>SENIOR EMPLOYMENT/TITLE V</b>	Lee Girard, Manager Lynda Dyer	503-947-1199 503-945-5734
<b>SENIOR FARM DIRECT NUTRITION PROGRAM</b>	Lauren Mitchell, Coordinator Jeff Miller, back up	503-945-6479 503-945-6410
<b>SERVICE ELIGIBILITY</b> APD Service Eligibility  DD Service Eligibility DD Service Record (SL01)	Naomi Sacks Suzy Quinlan  Kathy Richards Angel Bringelson	503-945-6414 503-947-5189  503-947-4241 503-945-9775
<b>SPECIALIZED LIVING SERVICES (APD)</b>	Mary Lang	503-945-5799
<b>SPECIAL NEEDS</b>	Dale Marande Joanne Schiedler Jennifer DeJong	503-945-6476 503-947-5201 503-947-5856
<b>SPOUSAL PAY PROGRAM</b>	Mary Lang – Policy Darwin Frankenhoff– Eligibility List	503-945-5799 503-947-5162
<b>SPOUSAL IMPOVERSHIPMENT/ SUPPORT ORDERS</b>	Joanne Schiedler Jeff Miller, back up Jennifer deJong, back up	503-947-5201 503-945-6410 503-945-5856
<b>SSI-CLIENT CHECKS/ RECOVERY</b>	Tami Woodward	503-945-6481
<b>SSI LIAISON – DD Children in Placement</b>	Janette Williams, Manager  Jay Clark Carol Hitchin	503-945-9800  503-947-5194 503-947-5195

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>STATE PLAN PERSONAL CARE (20 HRS.) POLICY</b> Developmental Disabilities for Adults DD Children's personal care (20 hrs)	Mary Lang (APD)  Diana Buell Toni Larson	503-945-5799  503-945-9822 503-945-6117
<b>STATE-OPERATED COMMUNITY PROGRAM</b>	<b>Deanna Bathke, Manager</b> <b>Elaine Stauffer, Office Manager</b>	503-945-9235 503-945-7719
<b>STATISTICS</b>	Julia Brown Fran Pfohman Chris Pascual <b>Julia Huddleston, Manager</b>	503-947-5153 503-945-6986 503-945-7035 503-945-6392
<b>SUPPLEMENTAL SECURITY INCOME/SOCIAL SECURITY DISABILITY INSURANCE (SSI/SSDI)</b>	Erika Miller SSI Toll Free Sharon Gilles	503-945-5974 800-772-1213 503-945-6373
<b>SUPPORT SERVICES, CHILDREN (DD)</b> Children with Disabilities/Family Support Coordinator	<b>Janette Williams, Manager</b> <b>Debra Burke, Manager</b>  Toni Larson	503-945-9800 971-673-2976  503-945-6117
<b>SUPPORTED LIVING SERVICES-(DD)</b>	<b>Jessie Martin</b>	503-945-9798
<b>SUPPORT SERVICES BROKERAGE FOR PERSONS WITH DEVELOPMENTAL DISABILITY</b>	<b>Mike Maley, Manager</b>	503-947-4228
<b>SURVEY (NF) (ALF) (RCF)</b> (See CCMU)	<b>Elaine Young, Manager</b>	503-945-6456
<b>SURVEY DD</b>	<b>Laurie Lindberg, Manager</b>	503-945-9807
<b>SURVEY RECORDS (NF) (ALF) (RCF)</b>	Carolyn Ramus	503-945-5853
<b>TITLE V (SENIOR EMPLOYMENT ISSUES)</b>	<b>Lee Girard, Manager</b> Lynda Dyer	503-947-1199 503-945-5734

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>TRAINING/EMPLOYEE DEVELOPMENT</b> Scheduling Information Trainers  Oregon Access	<b>Gene Sundet, Manager</b>  Caroline Anderson Dale Marande Lauren Mitchell Brenda Sheppard Joanne Schiedler Sarah Lambert	503-945-5990  503-378-8908 503-945-6476 503-945-6479 503-947-5204 503-947-5201 503-945-6834
<b>TRAINING CENTER (KEIZER)</b> (Employee Development Center)	Caroline Anderson, Scheduling	503-378-8908
<b>TRANSMITTALS</b> Coordinator Back up Back up Web Posting Back up	Amy Namitz Cheryl Lyons Amanda Gulliksen Jennifer deJong Sara Lambert	503-945-6979 503-945-6058 503-945-6451 503-945-5856 503-945-6834
<b>TRANSPORTATION</b> Title XVI, XVIII, & Older Americans Act; Discretionary Grants Medical Transportation Reimbursement Non-Medical/Waivered Transportation (APD) Developmental Disability	<b>Lee Girard, Manager</b>  Larry Daimler, OMAP Darwin Frankenhoff Darwin Frankenhoff	503-947-1199  503-945-6493 503-947-5162 503-945-5162
<b>TRAVEL COORDINATOR SPD</b> (Out of State)	Carolyn Wilson	503-945-6478
<b>TRAVEL REIMBURSEMENT (TEDS) (SPD)</b>	Barbara Rector	503-945-9409
<b>TRIBAL LIAISON SPD</b>	<b>Lee Girard, Manager</b> Judy Bowen	503-947-1199 503-945-6401
<b>UNEMPLOYMENT INSURANCE</b> (Homecare Worker/CEP Claims)	Gayle Holderby	503-945-6408
<b>VENTILATOR CLIENTS</b> AFH Payment AFH and Nursing facilities Nursing facilities Children with disabilities	Judy Allen Chris Pascual Dave Allm Debra Burke	503-947-5198 503-945-7035 503-945-6407 971-673-2976

<b>Subject</b>	<b>Contact Person</b>	<b>Phone</b>
<b>VOLUNTEERS (Elderly Program)</b>	Lee Girard, Manager Judy Bowen	503-947-1199 503-945-6401
<b>VOTER REGISTRATION (NVRA)</b>	Donna Weaver, Agency Coordinator	503-945-5977
<b>WAIVER 1915 (c) 1115</b>	<b>DeAnna Hartwig, Administrator</b>	503-947-1180
<b>WEB PAGE COORDINATION</b> SPD Administrative Rules Section APD Staff Resources Section APD Staff Case Management Resources/ Services DD Resources	Lisa Richards Jennifer DeJong Naomi Sacks  Toni Larson	503-945-6398 503-945-5856 503-945-6414  503-945-6117
<b>WELLNESS/PREVENTION</b>	Jennifer Mead	503-945-6412