

Select originating cluster

Deanna Hartwig
Authorized Signature

Number: SPD-IM-04-064
Issue Date: 07/27/2004

Topic: Medical Benefits

Subject: Medical Information Narration

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify): |

Message: There has been some confusion in the field recently regarding the need to put medical information in the client narration in Oregon ACCESS. Jane Alm, DHS Privacy Officer, has stated that it continues to be appropriate to narrate medical information that is essential to the eligibility decision (e.g. GA or Presumptive Medicaid clients). For clients that are requesting services, medical information relevant to their service request should be narrated in the CAPS section of Oregon ACCESS.

Pease note the following narration standards:

- Narration should be objective, factual and free from personal bias.
- Do not include any information on HIV/AIDS.
- Information regarding a protective service referral may be included. Do not include the specific details or the outcome of the referral.
- Domestic violence allegations are only address through objective observances and quotes from clients.

If you have any questions about this information, contact:

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