

Deanna Hartwig
Authorized Signature

Number: SPD-IM-04-048
Issue Date: 06/16/2004

Topic: Systems Issues

Subject: Senior Prescription Drug benefit auto close error

Applies to (check all that apply):

- | | |
|---|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify): |

Message: We have discovered that Senior Prescription Drug benefits have not been properly terminating at the end of the eligibility period. Please see the attached for additional information.

If you have any questions about this information, contact:

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Senior Prescription Drug Automatic Termination Error

Clients who are enrolled in the Senior Prescription Drug Program are entered on the Client Maintenance System (CMS). Those eligible for the Senior Prescription Drug program are coded on CMS with a PDA case descriptor (C/D), a PDI need resource code (N/R), and a PDA N/R code with an end date that indicates the last month of the Senior Prescription Drug eligibility period. This date is used to generate both advance and final notices of termination. Also, during end of month processing in the last eligibility month, the Senior Prescription Drug coding was supposed to be removed, and the benefit terminated.

It has come to our attention that Senior Prescription Drug Program benefits have not been automatically terminated at the end of the eligibility period. As a result, cases that have reached the Senior Prescription Drug Program eligibility end date remain open at this time. There are approximately 50 affected cases.

System changes will be put in place to correct the problem. During June 2004 end of month processing, we will begin systematically terminating the Senior Prescription Drug benefits. Termination will be based upon the eligibility end date that is listed with the PDA N/R item. For example, cases in which the PDA N/R is coded with a 06/04 end date will have the PDA C/D, PDI N/R, and PDA N/R removed during June end of month processing. If a case is eligible for the Senior Prescription Drug benefit only, the case will be closed. If other medical eligibility exists, the case will remain open, but the PDA C/D, PDI N/R, and PDA N/R codes will be removed.

Cases that were due to expire in past months will be handled manually by SPD Central Office Staff. Central office staff will change the end date on the PDA N/R code to read 06/04. These clients will receive an automated notice of closure during the mid-month notice run. This notice will be printed with hearing rights on the back of the form. The Senior Prescription Drug benefit will be terminated during end of month processing, as described above.