

Arlene Rike, FS Program Manager

Authorized Signature

Number: SS-IM-04-020

Issue Date: 07/13/2004

Topic: Other

Subject: FSMIS Changes

Applies to (check all that apply):

- | | |
|---|--|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify): |

Message:

Branch Holds

Since July 2002, federal policy has barred the use of branch holds on FS benefits. Branch holds were often used as a way to ensure that a client would contact the office when case information was needed. The DHS 210A (*Notice of Information or Verification Needed*) was created to fill this need.

As of July 1, FSMIS **Hold Cd** BR and NI were disabled. The only holds that will be possible are computer-generated holds on UC discrepancies. Staff will continue to be able to release holds.

Client-Caused Overpayments

Effective July 1, federal policy requires that TANF benefits withheld to repay a client-caused overpayment be counted in the FS calculation. A new income type, COP (client overpayment), has been added for coding collection of a client-caused or IPV overpayment in TANF. No notice is required. To identify an overpayment as client-caused, see the attached instructions.

Questions

For questions on FS policy, please contact one of the FS Program Analysts listed below. For other questions, contact the HELP desk at 503-945-5623.

Sandy Ambrose (503) 945-6092
Lydia Dale (503) 945-5826
Anne Hilgers (503) 945-6105
Rosanne Richard (503) 945-6077

