

Office of Self Sufficiency Programs

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Number: SS-IM-12-061
Issue date: 10/15/2012

Topic: Systems Issues

Subject: SSA Bendix Compliance

Applies to (check all that apply):

- | | |
|--|--|
| <input type="checkbox"/> All DHS employees | <input checked="" type="checkbox"/> County DD Program Managers |
| <input checked="" type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> County Mental Health Directors |
| <input checked="" type="checkbox"/> Aging and People with Disabilities | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Other (please specify): |

Message: As you may recall, in 2008 the SSA discrepancy reports (produced when we compare our SSN information to what SSA has) were removed for the branch view of reports on View Direct and placed in a secured branch access file with separate login and password requirements. Management of these reports was transferred to local program managers. This was done to meet the conditions of our SSA agreement.

A recent review of SSNs revealed several areas of noncompliance. Through the above process, we indeed secured the records; unfortunately, many branches lost track of their login-password and have not been regularly reviewing the SSA discrepancy reports. We will be separately sending out the SSA codes and passwords to program managers. These reports need to again be routinely reviewed and issues resolved.

If you have any questions about this information, contact:

Contact(s):	Carole Cole
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