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and Community Services/Healthy Kids, Oregon  
Health Authority

**Number:** SS-IM-12-057

**Authorized Signature**

**Issue Date:** 10/03/2012

**Topic:** Coordinated Care Organizations

- Subject:**
- **Moving Fee-For-Service (FFS or “Open Card”) members into CCOs;**
  - **Letter sent to CCOs about the FFS population;**
  - **Notices sent to FFS members;**
  - **New Q&A Coordinated Care Organization (CCO) resource;**
  - **Reminder: Weekly medical policy conference call.**

**Applies to:**

- |   |  |
|---|--|
| <input checked="" type="checkbox"/> All DHS employees             | <input checked="" type="checkbox"/> County Mental Health Directors       |
| <input checked="" type="checkbox"/> Area Agencies on Aging        | <input checked="" type="checkbox"/> Seniors and People with Disabilities |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input checked="" type="checkbox"/> Other (please specify): CAF SSP      |
| <input checked="" type="checkbox"/> County DD Program Managers    | transmittal group, OYA, AMH, DMAP,                                       |
|   | OPHP, Child Welfare  |

**Message:**

**Moving Fee-for-Service (FFS, or Open Card) members into CCOs**

About 40,000 of Oregon’s medical recipients receive fee-for-service (FFS, or Open Card) benefits. Over the next few months, these members will be transitioned into Coordinated Care Organizations (CCO).

- About 30,000 of these members will be enrolled in a CCO on November 1, 2012;
- About 10,000 members may have coordination or complex medical needs that require more intensive care transition planning. These members will not be auto-enrolled into the CCO on November 1; instead, they will be moved once a safe transition plan has been put in place.

A letter has been sent to CCOs to provide some general information about the FFS population, and the process for transitioning them into a CCO. Please take a moment to read the letter, titled “[Moving OHP members in Fee-for-Service into CCOs.](#)” which can be found on the [Staff Tools](#) page of the Health System Transformation intranet site, to learn the following information:

- Who are the FFS members who become enrollable in CCOs starting November 1?
- How will members be transitioned safely?
- How will OHA determine into what CCO a FFS member will move?
- How will FFS enrollment work for Wave 4 CCOs who start enrolling all their members on November 1?
- Who will remain exempt from enrollment for the November 1 transition?
- Explanation of the process to identify FFS members with complex medical needs.

### **Notices sent to FFS members being move into CCOs**

The 30,000 currently FFS members being enrolled in a CCO on November 1, 2012 will receive a notice to inform them of this change. These notices were mailed on October 1, 2012.

- Members who live in an area where there is only one CCO available will receive a notice which identifies the CCO in which they are being enrolled;
- Members who live in an area where there are two or more CCOs available will receive a notice which identifies the CCO in which they are being enrolled, and which will also inform them that they may have other options if they choose to change plans.

Each notice is available on the [Staff Tools](#) page of the Health System Transformation intranet as well as the [Client Announcements](#) page on the [Oregon Health Authority](#) website.

### **New Q&A Resource**

A new [Q&A resource](#) is available on the [Staff Tools](#) page of the Health System Transformation intranet site. This document contains many of the questions that staff are anticipated to receive from members in response to the notices they receive.

### **Reminder: Weekly Medical Policy conference call**

We would like to provide a reminder that the SSP Medical Policy Unit holds a **weekly conference call** for staff statewide to discuss policy changes and updates, current trends in policy questions and any other information related to the Oregon Health Authority (OHA) and Department of Human Services (DHS) medical benefits. **We encourage participation from anyone who may be interested. It may also be beneficial to establish a point person in each branch to join the call to gain information that may be useful to their branch.**

We will be including CCO updates and questions as the first agenda item for each week's call.

**When:**

Every Wednesday, 9:00 AM - 10:00 AM.

Staff are welcome to join for as long as possible and leave early if necessary.

**Call in information for the Weekly Medical Policy conference call:**

888-296-1938

Participant Code: 668322

A crosswalk which provides details about plan service areas is available on the [Staff Tools](#) page of the Health System Transformation intranet site.

To stay up-to-date on each CCO as they become certified please visit [www.health.oregon.gov](http://www.health.oregon.gov).

*If you have any questions about this information, contact:*

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