

Monte Burke, CAF Prevention and Transitional Benefits

Xochitl Esparza, TANF Program Manager

Authorized Signature

Number: SS-IM-09-063

Issue Date: 12/01/2009

Topic: Systems Issues

Subject: TANF Cash Issuances for December

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify): |

Message:

If you have any questions about this information, contact:

Contact(s):	Lisa Stegmann, Alma Estrada, & Leslie Potter		
Phone:	503-945-6725, 503-947-5304, & 503-945-6293	Fax:	
E-mail:	Lisa.Stegmann@state.or.us , Alma.R.Estrada@state.or.us , & Leslie.C.Potter@state.or.us		

Audience: Staff who work with the TANF Cash Program

A technical problem was identified where cash benefits did not get issued to EBT cards on some TANF cases with BED coding. 221 TANF cases were affected. OIS is researching how to fix this problem.

Please DO NOT re-issue cash benefits for December.

Staff will be informed as soon this issue is resolved and/or if additional information is available. If you have any questions, please contact the Service Desk at 503-945-5623.

Thank you