

Karen House, Program Manager
SS Medical Programs

Authorized Signature

Number: SS-IM-07-022

Issue Date: 10/12/2007

Topic: Medical Benefits

Subject: Late mailing for OHP 7210 reapplications.

Applies to (check all that apply):

- | | | | |
|--------------------------|-------------------------------|-------------------------------------|--|
| <input type="checkbox"/> | All DHS employees | <input type="checkbox"/> | County Mental Health Directors |
| <input type="checkbox"/> | Area Agencies on Aging | <input type="checkbox"/> | Health Services |
| <input type="checkbox"/> | Children, Adults and Families | <input type="checkbox"/> | Seniors and People with Disabilities |
| <input type="checkbox"/> | County DD Program Managers | <input checked="" type="checkbox"/> | Other (please specify): CAF SSP and DMAP-All Staff |

Message: Our supplier ran out of Oregon Health Plan application packets. As a result, approximately 7000 households that should have received their OHP redetermination packet in September will receive them this week.

DMAP will mail a letter to all households who require redetermination for their OHP benefits during the month of October. This letter will inform them of the late mailing for OHP applications, and ask them to call their caseworker if they will need additional time to get the application completed and into their branch.

If the client contacts your office to let you know they will need some additional time, please work with that client. This may mean you will need to place a BED code on the case for 45 days plus time for notice from the date they notified you (establishing a date of request).

You may be able to make an eligibility decision without requiring a new application. If there is additional information you need to determine the recipient's eligibility, pend for the verification necessary for the eligibility determination.

This was not the recipient's fault and we don't want to penalize them for it. Please make every effort to ensure they have adequate time and support to complete the redetermination process.

Thank you!

If you have any questions about this information, contact:

Contact(s):	Carol Berg (503) 945-6072 Joyce Clarkson (503) 945-6016 Michelle Mack (503) 947-5129		
Phone:		Fax:	
E-mail:			