

	<p><b>Department of Human Services CHILDREN, ADULTS &amp; FAMILIES</b></p> <p><b>CLIENT SERVICES MANUAL I</b> ISSUED BY: Program Operations EFFECTIVE DATE: January 2, 1996</p>	<p><b>NUMBER:</b> I-C.2 OAR: 413-050-0100 thru 0140</p> <p><b>SECTION:</b> C. Support Services</p> <p><b>SUBSECTION:</b></p>
<p><b>SUBJECT:</b> 2. Family Resource Worker Services - Child Welfare Oregon Administrative Rule</p>		

Interpretation: Program Coordinator,  
Family-Based Services

Approval: \_\_\_\_\_  
Assistant Administrator,  
Program Operations

**REFERENCE:** Child Welfare Policy I-C.2.1, "Managing Family Resource Worker Services"

**PURPOSE**

**413-050-0100** These rules define and describe family resource worker (FRW) services; set forth the methods by which they are provided; and define the general limitations and requirements.

**Statutory Authority: ORS 418.005**  
**Stats. Implemented: ORS 418.005**

**POLICY**

**SERVICES FAMILY RESOURCE WORKERS PROVIDE**

**413-050-0110** The major responsibility of the family resource worker is to provide an intensive support to the social service effort in order to improve the parents' homemaking skills and child care knowledge and practices, and to sustain the household functioning at a time of crisis. These services shall include:

**(1) Services Related to Parent Functioning:**

- (a)** Teaching and demonstrating the basic physical and emotional care of children;
- (b)** Teaching and demonstrating practical ways to care for children with special physical needs;

(c) Teaching aspects of family hygiene and nutrition;

(d) Reinforcing the instruction and training given to parents by parent trainers when families are referred for both homemaker service and parent training.

**(2) Services Related to Personal, Social, and Emotional Needs of the Family:**

(a) Providing appropriate emotional support to parents;

(b) Carrying out special assignments with the service worker related to other therapeutic interventions with parents or child.

**(3) Service Related to Evaluation and Diagnosis of Family Strengths, and Issues of Concern:**

(a) Assisting the service worker in identifying parenting, emotional or developmental strengths and concerns;

(b) Reporting to the service worker indications of treatment progress in areas of parenting, emotional growth, social maturity, and general family functioning.

**(4) Services Related to Home Management.** Family resource worker service is not interchangeable with housekeeper service. The family resource worker is not a provider of household tasks but a teacher of those functions. This service includes:

(a) Managing time and organizing the home;

(b) Economizing, budgeting and buying;

(c) Housekeeping and related chores.

**(5) Individual Care Services.** The family resource worker provides individual care only when they are trained to provide the skills required and when such skills are needed on a time limited basis until other arrangements can be made.

- (a) Caring for children and their environment when the parent is temporarily disabled and special skills are required;
- (b) Providing (non-nursing) support for medical services to a parent;
- (c) Performing home management functions when the parent(s) is/are unable.

**(6) Services Family Resource Workers Do Not Provide.** A family resource worker does not give nursing care, medical treatments, or administer oral or injectable medications. Also, general housekeeping and/or babysitting functions are by themselves considered an inappropriate use of a family resource worker's time.

**(7) How Service is Provided.** The service is provided in one of two ways:

- (a) Through contracting with a family resource worker service agency (FRW); or
- (b) Through using SOSCF's own staff.

**Statutory Authority: ORS 418.005**

**Stats. Implemented: ORS 418.005**

## ELIGIBILITY

**413-050-0120 (1) Criteria.** Family resource worker service may be provided **only** to those families receiving SOSCF services, including foster parents, for whom family resource worker service is appropriate.

**(2) Family Conditions Which Make Family Resource Worker Service Appropriate:**

- (a) When the parent or parents in the home are unable to provide adequate care for children because of physical or mental illness, physical handicaps or other disabilities;
- (b) When there are indications of neglect and it is anticipated that with consistent help in parenting, placement of the children may be averted;
- (c) When the parent or parents are inexperienced or of limited intelligence,

and need training and demonstration of child care, nutrition, budgeting and housekeeping skills;

(d) When a parent requires relief from other duties and care of the other children in the family as a result of the ill or handicapping condition of a child requiring specialized medical treatment and/or special care;

(e) When foster children need emergency care because of a child's illness or because a foster parent is ill and needs assistance with the care of children and household management;

(f) When a child(ren) can be returned home from substitute care with the support of a family resource worker in the child's home;

(g) When youth need home management training upon entering the SOSCF independent living program.

**Statutory Authority: ORS 418.005**

**Stats. Implemented: ORS 418.005**

## SERVICE PRIORITIES

**413-050-0130 (1)** Priority shall be given to families in which the service is in support of time-limited objectives to improve family functioning or maintain a family in a crisis. Normally, the service is not intended to provide long-term maintenance for a family.

(2) Incoming cases will be prioritized based on the following:

(a) **Priority 1:** Children who are at imminent risk of abuse or neglect. This includes any child at risk of neglect or of physical, emotional, or sexual abuse in his/her own home as substantiated by specific, reliable information which generates concern for the child's immediate safety;

(b) **Priority 2:** Children who are at risk of out of home placement, replacement or whose return home is imminent. This includes:

(A) Any child in his/her own home who is at risk of out-of-home placement due to conditions such as parental illness of a catastrophic nature, incarcerated parents, physically or mentally disabled child, physically disabled parents, intellectually limited parents, or parents

needing assistance in coping with the child's behavior;

**(B)** Any child currently in foster care whose placement is jeopardized by a temporary disability, dysfunction or crisis in the substitute care situation;

**(C)** Any child whose return home from substitute care could be affected with the help of a family resource worker.

**(c) Priority 3:** Children who are not at imminent risk of abuse, neglect, out-of-home placement or replacement. This includes any child in a family which provides minimally adequate parenting and which periodically falls below community standards;

**(d) Priority 4:** Children in a family who meet appropriate conditions for provisions of family resource worker services, but demonstrate none of the needs described in the preceding priorities for service.

**Statutory Authority: ORS 418.005**

**Stats. Implemented: ORS 418.005**

## **FAMILIES INAPPROPRIATE FOR REFERRAL**

**413-050-0140** Parents who have demonstrated the inability to change or to learn new behaviors by virtue of their long-term conduct or clinically diagnosed condition. Exceptions can be made in permanent planning cases when determined appropriate for service.