

Lois Ann Day, Administrator  
Office of Safety & Permanency for Children

Authorized Signature
Number: CW-IM-11-013

Issue Date: 10/14/2011

Topic: Other

Subject: Differential Response

Applies to (check all that apply):

- |                                     |                               |                          |                                      |
|-------------------------------------|-------------------------------|--------------------------|--------------------------------------|
| <input type="checkbox"/>            | All DHS employees             | <input type="checkbox"/> | County Mental Health Directors       |
| <input type="checkbox"/>            | Area Agencies on Aging        | <input type="checkbox"/> | Health Services                      |
| <input checked="" type="checkbox"/> | Children, Adults and Families | <input type="checkbox"/> | Seniors and People with Disabilities |
| <input type="checkbox"/>            | County DD Program Managers    | <input type="checkbox"/> | Other (please specify):              |

Message:

The Department of Human Services is developing a Differential Response approach to substantiated reports of child abuse and neglect. Differential Response will allow us to intervene with families in varying ways depending upon their identified issues and needs. Our goal will be to work with families to assess their needs and build upon their strengths to keep children safely at home with their families. In our first planning phase, we conducted eleven focus groups across the state. These focus groups included voices from families, tribal members, community partners & constituents, DHS staff & supervisors, legal representatives, and community providers. Please visit our website at <http://www.oregon.gov/DHS/children/beyondfc/diff-response/index.shtml> to learn more about differential response.

*If you have any questions about this information, contact:*

<b>Contact(s):</b>	Aisha Hollands Differential Response & In-Home Services Program Manager		
<b>Phone:</b>	503-945-5915	<b>Fax:</b>	503-378-3800
<b>E-mail:</b>	aisha.l.hollands@state.or.us		