

Nancy K. Keeling

Authorized Signature

Number: CW_IM_07_017

Issue Date: 09/21/2007

Topic: Other

Subject: Pending Rules Changes Regarding Child Welfare Complaint Process

Applies to (check all that apply):

- | | |
|---|---|
| <input type="checkbox"/> All DHS employees | <input type="checkbox"/> County Mental Health Directors |
| <input type="checkbox"/> Area Agencies on Aging | <input type="checkbox"/> Health Services |
| <input checked="" type="checkbox"/> Children, Adults and Families | <input type="checkbox"/> Seniors and People with Disabilities |
| <input type="checkbox"/> County DD Program Managers | <input type="checkbox"/> Other (please specify): |

Message: On September 13, 2007, the Department started the public comment process to amend and repeal the rules in Policy I-A.5.1. These changes will update and clarify the complaint process for Child Welfare, incorporate the various new department-wide processes and forms, and remove references to outdated policies and forms. The rules about the Child Welfare Formal Grievance process are being repealed and the Department-wide process is being followed. The public comment deadline is October 26, 2007. For more information, see

<http://www.dhs.state.or.us/policy/childwelfare/drafts/drafts.htm>

If you have any questions about this information, contact:

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